

PATENT  
BRENDA 10

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Brenda POMERANCE

Filed: March 26, 2001

Art Unit: 3629

Examiner: Janice A. MOONEYHAM

Serial No.: 09/817,072

Confirmation: 9825

Title: AUTOMATED COMPLAINT MANAGEMENT SYSTEM

**FEE TRANSMITTAL**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an **Amendment** in the above referenced case.

**CALCULATION OF AMENDMENT FEE (For a Small Entity)**

	No. Filed	No. Previously Paid	No. Extra	Rate per Claim	TOTAL
Total Claims	21	42	0	25	
Independent Claims	3	6	0	100	
TOTAL					0

☒ Small Entity Status is claimed. Reduced fees under 37 C.F.R. § 1.9(f) are paid herewith.

☐ A check in the amount of \$\_\_\_\_\_ in payment of the application filing fee is attached.

☐ A Credit Card Payment Form authorizing payment of \$\_\_\_\_\_ is attached.

Respectfully submitted,

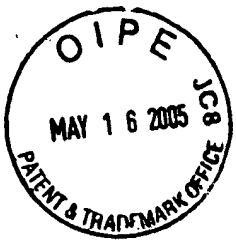
Date: May 10, 2005

Brenda Pomerance

Brenda Pomerance

**CORRESPONDENCE ADDRESS:**

Brenda Pomerance  
260 West 52 St. Ste. 27B  
New York, New York 10019  
(212) 245-3940



PATENT  
BRENDA 10

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Brenda POMERANCE

Filed: March 26, 2001

Art Unit: 3629

Examiner: Janice A. MOONEYHAM

Serial No.: 09/817,072

Confirmation: 9825

Title: AUTOMATED COMPLAINT MANAGEMENT SYSTEM

**CERTIFICATE OF MAILING**

I hereby certify that the following attached paper(s) and/or fee

1. Amendment
2. Amendment Transmittal
3. Return receipt postcard

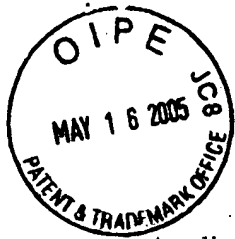
are being deposited with the United States Postal Service with sufficient postage as first class mail under 37 C.F.R. § 1.8 on the date indicated below in an envelope addressed to:  
Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date: May 10, 2005

Brenda Pomerance  
Brenda Pomerance

CORRESPONDENCE ADDRESS:

Brenda Pomerance  
Law Office of Brenda Pomerance  
260 West 52 St. Ste. 27B  
New York, NY 10019  
212 245-3940



3629  
PATENT  
BRENDA 10  
1fw

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Brenda POMERANCE

Filed: March 26, 2001

Art Unit: 3629

Examiner: Janice A. MOONEYHAM

Serial No.: 09/817,072

Confirmation: 9825

Title: AUTOMATED COMPLAINT MANAGEMENT SYSTEM

**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed February 10, 2005, please amend the above-entitled application as shown below.